

MATERRA

WELLNESS AREA TERMS OF USE

OPERATING HOURS

The Wellness Area is open daily from 06:00 to 23:00.

AGE RESTRICTIONS

Entry to the Wellness Area is restricted to individuals aged 18 and above. Minors under the age of 18 may access the pool and jacuzzi areas only under adult supervision.

GENERAL PROHIBITIONS

Food and beverages, particularly those in glass containers, are not permitted within the Wellness Area. Pets are not allowed in any part of the Wellness Area. The use of mobile phones and recording devices is prohibited to ensure privacy and a tranquil environment for all guests. Jumping into the pool and jacuzzi is not permitted. Our sauna areas as well as the steam room are nude zones. We have provided special sauna towels for you. Please make sure you use them, particularly for sitting on the wooden benches.

PERSONAL BELONGINGS

Guests are encouraged to use the provided lockers in the hallway to store personal belongings securely. The management is not responsible for loss or damage to personal items not stored in lockers.

CONDUCT

Guests are expected to maintain a quiet and respectful demeanor. Excessive noise is not permitted. Conversations should be discreet and are discouraged in designated relaxation zones to preserve a peaceful atmosphere.

RIGHT OF ADMISSION

The management reserves the right to refuse access to the Wellness Area to any individual at any time, for any reason deemed necessary for the safety and comfort of all guests.

LIABILITY

Guests use the Wellness Area at their own risk. The management is not liable for any accidents or injuries that may occur. For your safety and enjoyment, we kindly request that all guests adhere to these guidelines. Our staff is available to assist should you have any questions or require assistance.